



## Warranty Policy for Cases and Accessories

### **GENERAL WARRANTY TERMS & CONDITIONS:**

**WARRANTY LIMITATION OF LIABILITY:** SilverStone Technology's sole liability for any defective product is limited to the repair or replacement of the product at our sole discretion. Under no circumstances whatsoever will SilverStone Technology Co. be liable in any way for any damages in connection with any product or its sale, purchase, or use including but not limited to loss of data, loss of business, loss of profits, loss of use of the product or incidental or consequential damage whether or not foreseeable and whether or not based on breach of warranty, contract or negligence, even if SilverStone Technology Co. has been advised of the possibility of such damages. In no event shall our liability (whether under the theories of breach of contract or warranty, negligence or strict liability) exceed the purchase price paid for the item.

**Warranty Period:** Length of warranty on cases and accessories is 1 year. The warranty period will be determined by date of purchase shown on sales receipt.

**Who is Covered:** Warranty will be honored with proof of original sales receipt within warranty period.

**What is Covered:** Defects in material and workmanship for the warranty period.

### **What is NOT Covered:**

1. Damage, deterioration or malfunction resulting from, but not limited to:
  - a. Repair or attempted repair by someone other than a SilverStone certified technician.
  - b. Accident (such as dropping or spilled liquids), misuse, abuse, neglect, fire, water, lightning or other acts of nature.
  - c. **Unauthorized product modification or usage not in accordance with product instructions.**
2. Use of parts and components not supplied by SilverStone Technology Co.
3. Normal wear and tear (**Scratches resulting from use**).
4. Product damaged during shipping.

### **Warranty Repair / Replacement:**

1. SilverStone Technology Co. may repair or replace the defective product or furnish a refurbished product that is not new but has been functionally tested.
2. All products should be sent back to the place of purchase if it is within 30 days of purchase, after 30 days, customers should contact the closest SilverStone Technology office.
3. During warranty period, customers are responsible for shipping the product back to SilverStone for repair or warranty exchange. SilverStone will ship the product back to customer free of charge.
4. **Cases must be returned in original packaging to avoid damage during transit.**
5. Cracked display units must be reported to SilverStone Technology office within 30 days of receiving merchandise. After 30 day crack display units are consider out-of-warranty.